



Application Form

Mr ☐ Mrs ☐ Miss ☐ Ms ☐ Other ☐

First Name _____ Last Name _____

Address _____

Mobile Number _____ Home Number _____

Email Address _____

Male ☐ Female ☐

- ☐ I am applying for membership at the venue and of its ClubMIX rewards program
- ☐ I wish to be included in the venue's Rewards XTRA program

By including the venue's Rewards XTRA program, I acknowledge that:

- I am not a self-excluded person
- I have recieved the player information brochure, the YourPlay brochure and I have read understood and agree to abide by the Rules. Note: Rule 7 no longer applies and has been superseded by the YourPlay system
- I agree to recieve the annual player activity statement in accordance with Victorian legislation and elect to collect my player activity statement in the following manner.
Email ☐ Mail ☐ From Venue ☐

I also acknowledge that I am 18 years or over in age and I accept I will be allocated by the venue to the appropriate catergory of membership.

- ☐ Tick this box if you do not wish to receive communications including promotional materials, associated benefits, and offers that include alcohol and gaming activities.

Signature _____ Date _____

INTERNAL OFFICE USE ONLY

Membership Number _____ ID Sighted ☐

Staff Member's Name _____ Age check done ☐



FUNCTION ROOM AVAILABLE



The Club's manager is eager to assist you with all your function enquiries. We can cater for private and coporate functions with catering also available. Call today for more information.

CLUB BISTRO



Bistro Open 7 days a Week / Lunch & Dinner / Daily Specials

Maffra Community Sports Club
122-126 Johnson Street
Maffra Vic 3860
03 5141 1566

**BISTRO
SPORTSBAR
TAB & KENO**

REWARD YOURSELF
AT YOUR LOCAL COMMUNITY CLUB

maffracommunitysportsclub.com.au

GET IN TOUCH

122-126 Johnson Street
Maffra, VIC 3860 Australia

Phone: 03 5141 1566

Email: office@maffracsc.com.au

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Welcome to the

MAFFRA COMMUNITY SPORTS CLUB

ClubMIX Rewards is the Maffra Community Sports Club rewards program that rewards you for your loyalty. It's our way of thanking our members by offering discounts, special benefits and exclusive offers. **How many tiers are there?** The rewards program is a FOUR tier system with each tier offering special benefits. Required points below.

Reward Tiers	
Diamond 10,000	Sapphire 2,500
Ruby 500	Opal - Entry Level

The more points you earn when using your card to purchase goods and services, the higher the tier you can achieve and the greater the benefits available to you. Rewards are offered to members based on their tier. The tier is determined based on the points earned in a 12 month rolling period.

How do I earn points?

You earn points when you use your membership card making most purchases at the Club. Some purchases do not earn points such as Bingo, Keno and TAB. Please ask our staff for a list of purchases which attract points and the number of points they attract.

Rewards	Diamond	Sapphire	Ruby	Opal
Earn points in Food \$1 spent = 1 points	★	★	★	★
Earn points in Beverage \$1 spent = 1 points	★	★	★	★

How can I use my points?

You can then use them to pay for food, beverages, and other goods in the Club.

Can I receive a monthly loyalty bonus?

Depending on your tier you will also receive a bonus point multiplier on the points that you have earned when using your card. Monthly loyalty bonus points are allocated automatically at 8am on the first day of the following month.

Rewards	Diamond	Sapphire	Ruby	Opal
Monthly Loyalty Bonus	50%	20%	10%	

What other additional bonus points can I earn?

Depending on your tier you will also receive visitation points when you swipe your card at the entrance terminal. Points are allocated on the first swipe per person per day.

Rewards	Diamond	Sapphire	Ruby	Opal
Daily Loyalty Bonus	100	50	20	10

Birthday bonus points

Depending on your tier you will also receive a birthday bonus when you swipe your card at the entrance terminal during the month of your birthday. Points are allocated on the first swipe per person during the month of the member's birthday.

Rewards	Diamond	Sapphire	Ruby	Opal
Birthday Bonus Points	5,000	2,000	1,000	

All bonus points are considered a gift and are not included in the points earned tally and are not counted in determining member's rewards level.

Do I get discounts?

As a financial member you continue to get member prices and when any member uses points to purchase food or beverages you will receive a discount off your allocated member price (applies to Platinum Members only). Platinum Members also receive a 50% discount when paying by points.

Rewards	Diamond	Sapphire	Ruby	Opal
Discount on Food & Beverage when paying by points	50%			

What are my points worth?
100 points is equivalent to \$1

How can I check my tier?
You can check what tier you are in at any point of sale terminal, the entrance kiosk or simply ask a staff member.

How can I check my points balance?
You can check your points balance at the entrance kiosk or by asking one of our staff. Please note the points indicated are the balance of points that you have, not the points you have earned in the past 12 months.

How do I move up a tier?
By the 15th of each month your points up until the end of the previous month will be reviewed, if you have earned the required amount of points in the preceding 12 month period you will be moved up a tier.

Can I go down a tier?
By the 15th of January & 15th of July your points up until the end of the previous month will be reviewed and your tier adjusted accordingly

Do points expire each year?
By 30th June of each year points earned by gold, silver and bronze tiers should be redeemed for rewards, all unused points will be forfeited. All points forfeited will count towards future tiering.

Points for the platinum tier do not expire unless a breach of the rules occur.

Other information
Membership and any accrued points or rewards are not transferable. Suspended, excluded or expelled members forfeit accrued points. A full list of rules is available at the club upon request or on the website.

Can I opt out of ClubMIX Rewards?
You are able to opt out of ClubMIX Rewards at anytime by notifying the General Manager in writing.

ClubMIX Rewards

Benefit	Diamond	Sapphire	Ruby	Opal
Member price on food and beverage	★	★		
Use points to purchase food and beverage	★	★	★	★
Discounted food and beverage (pay by points)	50%			
Use points to purchase EFTPOS cards	★	★	★	★
Access to member promotions	★	★	★	★
Additional offers as determined	★	★	★	★
Birthday bonus points	5000	2000	1000	
Daily loyalty door swipe points	100	50	20	10
Additional bonus point multiplier	50%	20%	10%	
Annual recognition gift package	★	★		
Non expiration of reward points	★			



When you join the Rewards XTRA Program you will be issued with a card which is a loyalty player card.

Your loyalty player card can link you to the YourPlay scheme as a registered player or a casual player.

You can use your loyalty player card to set a time limit or net loss limit or track your gaming machine play under the pre-commitment system called YourPlay.

YourPlay gives you the power to track how much money an time you are spending as you play. You can also use YourPlay to set limits on the money and time you spend on gaming machines and to see your playing history online at any time. YourPlay can be added to your loyalty membership card and used on any gaming machine in Victoria. You can register for YourPlay at yourplay.com.au or ask a staff member for assistance.

YourPlay is available on all gaming machines and it is voluntary to use.

If you set limits, the limits you set are private, and based on your own circumstances and needs.

Staff cannot suggest limits for you.

When you receive this application form you will be given a YourPlay brochure that explains how YourPlay works. If you do not receive a YourPlay brochure do not complete this form and ask the staff for a YourPlay brochure.

Do you wish to be registered with YourPlay so you can use your loyalty player card to set a time limit or a net loss limit or to track your gaming machine play under the pre-commitment system?

Yes ☐ No ☐

Note:

- Registration with YourPlay is voluntary, and you can register at any time.
- Rule 7 in the Rules no longer applies and has been superseded by the YourPlay system

We are not liable to you for any malfunction or non-availability of YourPlay on any of the gaming machines at the Venue.

